



TETON SKIES

Explore Your Universe

Job Description: Support Team

About Teton Skies:

Teton Skies is the Intermountain West's premier provider of science-based experiential programming, with a special focus on astronomy. We work with high-end resorts, event planners, and private clients throughout the region, providing custom stargazing and astrophotography programs for audiences of all ages and backgrounds. Our goal with every program is to create an unforgettable experience, one that enriches, engages, educates, and entertains. Unique amenities such as catered refreshments and state-of-the-art optics help provide an exceptional guest experience, but what really makes Teton Skies stand out is our team of professional scientists and educators, whose skill and knowledge enable every guest to reconnect with the wonders of the natural world.

The Position:

Support Team members report directly to Teton Skies' owner and are responsible for helping our astronomers and photographers to execute world-class programs with the company's clients. Support Team members are responsible for the transportation of gear and amenities, set-up and clean-up of the program sites, and for providing exceptional guest service support throughout the program. Most programs take place within Grand Teton National Park.

Scheduling:

This is a part-time salaried position. Support Team members are responsible for being available for all scheduled on-call days, but work is not guaranteed on those days. We typically schedule each Support Team member for 4-5 days per week. The summer program season goes from June through the end of September, with training in late May or early June.

Duties:

- Assist astronomers in executing world-class stargazing programs for guests of all ages, interests, and levels of knowledge
- Set up and calibrate all equipment prior to the program's start time, provide guest service support throughout the program's duration, and pack and transport equipment after the program's completion
- Ensure that vehicles are clean and safe
- Ensure that refreshments and other amenities are available to all guests
- Ensure that equipment is charged, clean, and in working order
- Provide exceptional guest service and communication at all times
- Ensure that programs leave no trace by cleaning up all equipment, trash, etc.

Preferred Qualifications:

- Strong interest in astronomy and the night sky
- Clear and engaging communication skills
- Clean driving record
- Ability to work independently and think on your feet to meet guest needs

Other Qualifications:

- Experience with telescopes and other observing equipment
- Experience in the Hospitality or Guest Services industry
- Ability to work outside in a variety of weather conditions
- Ability to safely lift 50 pounds or more

To Apply:

Please email your resume, a letter explaining your availability and interest in the position, and contact information for three professional references to info@teton skies.com. No phone calls, please, but feel free to email any questions to the same address.